# WHAT'S AVAILABLE & WHAT'S NOT

# Merger Schedule: February 28 - March 3

	FRIDAY, FEBRUARY 28	SATURDAY, MARCH 1	SUNDAY, MARCH 2	MONDAY, MARCH 3
BRANCHES	Open until 4:30 p.m.	Closed	Closed	Closed
CALL CENTER	Available until 4:30 p.m.	Closed	8:30 a.m. – 4 p.m.	8:30 a.m. – 4 p.m.
MOBILE BANKING & MOBILE CHECK DEPOSIT	Available until 4:30 p.m.	Unavailable	Unavailable	Unavailable
ONLINE BANKING & BILL PAY	Available until 4:30 p.m.	Unavailable	Unavailable	Unavailable
ONLINE LOAN APPLICATIONS	Available until 4:30 p.m.	Available	Available	Available
DEBIT CARD PURCHASES & ATMS	Services may be impacted, including rental car and out-of-country purchases. Stand-in limits may apply.			
CHECKS & CREDIT CARDS	Available			

**Have an urgent issue?** Text us at 225-654-7230 from 9 a.m. - 3 p.m.



### NEED TO ACCESS YOUR FUNDS DURING OUR MERGER? HERE'S HOW:

- Have cash or an alternate method of payment on hand.
- ATM and debit card access may be limited. Stand-in limits may apply. Do not solely rely on debit cards.

To learn more, visit our website by scanning the QR code. Or find us on Facebook by searching GPLAFCU.





gplafcu.com

# ALLIED PLASTICS Federal Credit Union

PO BOX 520 | Zachary, LA 7079

IMPORTANT! Limited Account Acce During Merger Weeke

ebi



# Your Go-To Guide For our MERGER WITH GP LOUISIANA FCU

## ALLIED PLASTICS Federal Credit Union



#### **DEAR MEMBERS:**

We are excited to welcome you to our GP Louisiana Federal Credit Union family.

Please remember some services will be limited or unavailable over merger weekend. Please have an alternate method of payment while we work to move your accounts to our system.

We appreciate your patience and are here to help you through this transition.

If you have questions or issues prior, during or after the merger, please call or text us at 225-654-7230 or email us at: members@ gplafcu.com. We will return your call, text or email within 24 hours. Check out our FAQ page at www.gplafcu.com. Follow us on Facebook, Instagram or TikTok for updates.

Sincerely, Kathy Smith, CEO

#### FEE DISCLOSURE

NSF Fees		
Stop Payment Check	Per Transaction	\$35.00
Returned Payment	Per Transaction	\$35.00
Reprocessed	Per Transaction	\$35.00
Honored	Per Transaction	\$35.00
Check Handling Fees		
Merchant NSF Cashier's Check	Per Item	\$10.00
Photocopy of Check	Per Item	\$2.00
Personalized Check Order	And Up	\$32.00
Wire Transfers		
Outgoing Wire	Per Transaction	\$15.00
Miscellaneous		
Replacement Card	Per Card	\$10.00
Account Research	Per Hour	\$25.00
Account Statement Copy	Per Page/Per Statement	\$2.00
Christmas Club Early Withdrawal		\$15.00
Dormant Account	Per Month	\$5.00*
Excessive Savings Withdrawals	Per Transaction (After 9 Per Quarter)	\$9.00*
Loan Application With Credit Check	Per Loan	\$10.00
Loan Application Without Credit Check	Per Loan	\$20.00
Membership Fee	Stays on Hold in Savings as Long as You're a Member	\$25.00**
Overdraft Protection From Savings	Per Transaction	\$10.00
Courtesy Pay	Per Transaction	\$35.00
Foreign ATM Fee	Per Transaction	\$3.00
Notary Fee	Per Transaction	\$10.00
Loan Late Fee	Per Occurance	\$25.00

\*These fees will not apply to Allied Plastics Federal Credit Union accounts being merged until further notice.

\*\*Existing savings accounts will remain \$5.00.

All Zelle® trademarks used herein are the exclusive property of Early Warning Services, LLC, and are used with nermission

Post-Me

#### Online and Mobile Banking

You can begin to enroll in Online Banking through our website on Monday, March 3, 2025. Please verify your mobile number and address with APFCU prior to February 28, 2025, to avoid any problems with self-enrollment. After you have completed the Online Banking enrollment, you can download the Mobile Banking application to monitor your account, manage your debit card and make deposits remotely.

To continue receiving e-statements, you must log into our website and click the "e-statements" button to enroll. Online and Mobile Banking features include: Zelle® (Person-to-Person payments), Account-to-Account transfers, account alerts and Bill Pay. Call us to link your internal accounts within online banking.

#### Savings Accounts

APFCU account numbers will remain the same. We will continue to honor APFCU members' required minimum balance of \$5.00. Any new Savings Accounts opened going forward will require a minimum balance of \$25.00. Dividends will be declared quarterly.

#### **Direct Deposit, Payroll Deduction** and ACH Transactions

All direct deposits and ACH Transactions will be directed to your new GPLAFCU account. Going forward, please use GPLAFCU's Routing/ ABA Number: 265476657 on any new ACH transactions. Payroll distributions that are linked to your direct deposit and automatic payments will continue to work. Although we are making every effort to ensure a smooth transition, please monitor your accounts for accuracy, and let us know of any discrepancies as soon as possible.

#### Checking Accounts

You may use your remaining Allied Plastic checks. We will continue to receive and post your APFCU checks to your new Checking Account with GPLAFCU. When the time comes to reorder

## What Will Change, and What Will Stay the Same?

While every effort has been made to transition your membership with minimal modifications, you will notice some of your account details change. Your APFCU account number will remain the same: however, some accounts will have a different account suffix.

checks, please call us at 225-654-7230, option 2. Do not reorder checks from a third-party vendor, as your reorder will contain a new routing and transit number.

#### **Debit Cards**

Continue using your Allied Plastics debit card until midnight on Friday, February 28, 2025. You will receive a new GPLAFCU debit card in a plain white envelope beginning February 10, 2025. You will activate your new card and set a new PIN by calling 1-800-472-3272, option 1. This new card will be used beginning Saturday, March 1, 2025, as your Allied Plastics card will no longer be valid beginning March 1, 2025.

Transactions tied to your debit card or monthly subscriptions like Netflix, Amazon and others should move to your new card automatically; however, you should continue to monitor your account to avoid disruption to your services. In some cases, you may be asked to update your payment information.

Fraudulent activity on your new card should be reported by calling 1-877-253-8964 or by calling the Credit Union at 225-654-7230.

Reward points earned on your Allied Plastics debit card may be redeemed until December 31, 2025, at scorecardrewards.com. Your new GPLAFCU debit card does not accrue rewards at this time.

#### **Overdraft Protection**

Your current Overdraft Protection will transfer to your GPLAFCU account. If you don't currently have one in place, call us about setting up automatic account transfers or ask us about our Courtesy Pay Program\* to cover overdrafts.

\*Additional fees may apply.

#### Credit Cards

You will continue to use your APFCU Credit Card until it is replaced with a new card in late 2025. Your Visa® Credit Card information will not be



visible in Online Banking until it is replaced with a new GPLAFCU Credit Card. Your new card will have the same rates, fees, terms, minimum payments and rewards program. Your accrued points will transfer to your new card program.

You can still manage your APFCU credit card through ezcardinfo.com. Your points can be managed at scorecardrewards.com.

To make payments to your Visa card, you can visit gplafcu.com and select the "Make a Payment"\* button under the Online Banking log in, use the ezcardinfo.com portal, call us to transfer a payment, mail your payment or visit our branch.

If your current card is lost or stolen, please contact our office at 225-654-7230.

\*Additional fees may apply.

#### Loan Payments

Your loan will be transferred to GPLAFCU, and your original contract will be honored. Your account number and loan title will remain the same. You can continue to make your loan payments in the "Make a Payment" section of Online Banking or by transferring the payment online or via mail, phone or in branch. If you have any automatic payments set up through APFCU, they will continue to work. If you have any automatic transfers set up through your Online Banking, they will need to be set up again in GPLAFCU's Online Banking.

#### Wire Transfers

Please call 225-654-7230 and press 2 for updated wiring instructions.

#### Certificates

Your Certificates will not automatically renew with GPLAFCU. A Member Service Representative will contact you before renewal.

#### IRAs

Your IRA will move over to GPLAFCU. There will be no changes to your account.